

## **Referral Information Available in the State of Florida**

**By dialing 211 (or searching the web at: [www.211florida.org](http://www.211florida.org)), anyone is now able to access bilingual information about health and human services.**

**The information provided by 211 has been vetted and entered into their database. Note: Not all 211 locations are open 24/7/365.**

**When 211 is dialed, a professional Referral Specialist works with the caller to assess their needs and determine the available options. Information is then provide about appropriate programs and services in the areas of:**

### **Basic Human Needs:**

**Food banks, clothing, shelters, housing options, rent assistance, and utility assistance.**

### **Employment Support:**

**Financial assistance, job training, transportation assistance, and education programs.**

### **Health Resources:**

**Health insurance, maternal health, medical information lines, crisis intervention, support groups, counseling, drug/alcohol intervention and rehabilitation, and mental health information.**

### **Physical and Emotional Needs:**

**Domestic abuse information.**

### **Support for Older Americans and Persons with Disabilities:**

**Adult day care, congregate meals, Meals on Wheels, respite care, home health care, transportation, and homemaker services.**

### **Support for Children, Youth, and Families:**

**Child care, after-school programs, Head Start\*, family resource centers, summer camps, recreation programs, mentoring, tutoring, and protective services.**

**\* Head Start is a national school-readiness program that provides education, health, nutrition, and parent-involvement services for low income families.**

**Reentry:**

**Assistance for ex-offenders.**

**Military & Family Support:**

**Programs and community resources for veterans and their families.**

**Other Information Includes:**

**1. *Record Gone* – offers several links to resources for Florida ex-offenders that may help with employment, development of work skills, and housing.**

**<http://www.recordgone.com/articles/former-offender-re-entry-programs-and-resources-florida.htm>**

**2. *ExOffenders.net* provides links for reentry programs and assistance. This is not an agency and contact is made via their website below.**

**<https://exoffenders.net/reentry-programs-assistance/florida/>**

**3. *Information4Felons* is a resource directory to assist an ex-offender with the navigation of reentry.**

**<http://www.information4felons.com/florida.html>**